



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
OFFICE OF THE DEAF AND HARD OF HEARING

July 18, 2008

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Room TW-B204
Washington, DC 20554

RE: In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket 03-123.

Dear Ms. Dortch:

As mandated by the Federal Communications Commission (FCC), the Office of the Deaf and Hard of Hearing (ODHH) has maintained a log of all consumer complaints that allege a violation of the federal minimum standards for Telecommunications Relay Services and is providing you with a report and summary to file with the FCC. Enclosed please find the annual complaint log for the State of Washington and a summary indicating the number of complaints received by ODHH ending May 31, 2008.

Should you have any questions concerning this summary or report log, please contact me at (360) 902-8000 TTY/V or email at pecksc@dshs.wa.gov.

Best Regards,

A handwritten signature in blue ink, appearing to read "Steve", with a stylized flourish extending from the end.

Steven Peck
Washington State Relay Administrator

Enclosures:

- 1) Annual Log of Consumer Complaints for period of June 1, 2008 – May 31, 2008

cc: Blake Chard, DSHS
Eric Raff, ODHH
Kristen Russell, WUTC
Bob Shirley, WUTC
Van Scheppach, Sprint
Arlene Alexander, FCC